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## **myGCC Portal Maintenance**

- **EVENT**
- **Event Date:** 07/27/2024 08:00 AM to 07/29/2024 07:00 AM

**This weekend, from July 27 to 28, 2024, the myGCC portal will undergo maintenance and will be temporarily unavailable. We apologize for any inconvenience this may cause.**

During this update, GCC will be implementing QuickLaunch/Multi-Factor Authentication (MFA) to enhance the security of personal information on the myGCC Portal.

Once the update is complete, users will be required to establish MFA on their accounts. This will involve verifying their identity a second time using a personal email account, text message, or Google Authenticator. Users will also be asked to set up security questions to reset a forgotten password.

MFA must be enabled to sign in to myGCC only once every 30 days per trusted device unless specific activities require re-authentication. An email notification will be sent if suspicious sign-in activity is detected.

Further information will be available on the login page.

Thank you for your understanding and cooperation.